

Acceptable Forms of Photo IDs

ID type	Details																												
Driver's License	<ul style="list-style-type: none"> Non-expired Canadian Conditions: <ul style="list-style-type: none"> Both the province and expiry date are required. If the customer does not provide a driver's license, but provides another form of acceptable ID instead: <ul style="list-style-type: none"> Create an ACTV Memo/Smart note to note the details. 																												
Provincial ID	<ul style="list-style-type: none"> All Canadian provinces (except Quebec) Obtained via Provincial government, Motor Vehicles Branch, Registry Offices. Provincial IDs are called different names according to the province issuer: <table border="1" data-bbox="514 915 1435 1688"> <thead> <tr> <th>Province</th> <th>Name of ID per province</th> </tr> </thead> <tbody> <tr> <td>Alberta</td> <td>Alberta Identification card</td> </tr> <tr> <td>British-Columbia</td> <td> <ul style="list-style-type: none"> Prior to February 2013: BCID (BC Identification card) Post February 2013: BC Services Card </td> </tr> <tr> <td>Manitoba</td> <td> <ul style="list-style-type: none"> Manitoba Identification card Manitoba enhanced identification card </td> </tr> <tr> <td>Ontario</td> <td>Ontario Photo card</td> </tr> <tr> <td>Quebec</td> <td>Not available in Quebec</td> </tr> <tr> <td>Saskatchewan</td> <td>Photo ID for non-drivers card</td> </tr> <tr> <td>Nova Scotia</td> <td>Nova Scotia Identification card</td> </tr> <tr> <td>Newfoundland</td> <td>Photo Identification card</td> </tr> <tr> <td>New Brunswick</td> <td>Photo ID card</td> </tr> <tr> <td>Prince Edward Island</td> <td>Voluntary ID card</td> </tr> <tr> <td>NorthWest Territories</td> <td>Northwest Territories General Identification Card</td> </tr> <tr> <td>Yukon</td> <td>Yukon General Identification Card</td> </tr> <tr> <td>Nunavut</td> <td>General Identification card</td> </tr> </tbody> </table> 	Province	Name of ID per province	Alberta	Alberta Identification card	British-Columbia	<ul style="list-style-type: none"> Prior to February 2013: BCID (BC Identification card) Post February 2013: BC Services Card 	Manitoba	<ul style="list-style-type: none"> Manitoba Identification card Manitoba enhanced identification card 	Ontario	Ontario Photo card	Quebec	Not available in Quebec	Saskatchewan	Photo ID for non-drivers card	Nova Scotia	Nova Scotia Identification card	Newfoundland	Photo Identification card	New Brunswick	Photo ID card	Prince Edward Island	Voluntary ID card	NorthWest Territories	Northwest Territories General Identification Card	Yukon	Yukon General Identification Card	Nunavut	General Identification card
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Valid Passport	Both Canadian and Foreign accepted										
Other	<ul style="list-style-type: none"> • Work Visa • Department of Defense ID (Canadian) • Permanent Resident Card • Indian Status Card • CNIB card (Canadian National Institute of the Blind) • NEXUS card (optional, we cannot insist the customer provide us with this form of ID, however, if the customer offers we can use it to verify the customer's identity.) • Possession and Acquisition License (PAL) 										
Health care card	<p>Some Canadian provinces have strict regulations restricting who can view, record and use a health care card as a form of picture id outside of the medical field.</p> <table border="1"> <thead> <tr> <th>Province</th> <th>Accepted</th> </tr> </thead> <tbody> <tr> <td>British-Columbia (BC Services Card Photo version)</td> <td>Yes. The customer's health care card can be used as a form of photo identification.</td> </tr> <tr> <td>Quebec</td> <td> <ul style="list-style-type: none"> • It is illegal to request or record the card. • Only if the customer willingly offers the card can it be used as a form of photo identification. </td> </tr> <tr> <td>Ontario</td> <td>No. The card cannot be viewed or recorded as a form of identification, even if voluntarily provided by the customer.</td> </tr> <tr> <td>Rest of Canada</td> <td>Not applicable. All other provinces are not applicable as health cards do not have a photo.</td> </tr> </tbody> </table>	Province	Accepted	British-Columbia (BC Services Card Photo version)	Yes. The customer's health care card can be used as a form of photo identification.	Quebec	<ul style="list-style-type: none"> • It is illegal to request or record the card. • Only if the customer willingly offers the card can it be used as a form of photo identification. 	Ontario	No. The card cannot be viewed or recorded as a form of identification, even if voluntarily provided by the customer.	Rest of Canada	Not applicable. All other provinces are not applicable as health cards do not have a photo.
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Acceptable Proof of Address Documents

- Utility bills (except telecom bills)
- Bank statement
- Rental agreement
- CRA Notice