



GET 5 IDSeal Titan Customers

& GET A CREDIT!

With IDSeal Titan Refer-a-Friend Program



Get 5 customers to subscribe to an IDSeal Titan Quarterly or Annual Plan and receive a credit equivalent to the cost of your Quarterly or Annual service!

FOLLOW THESE 4 SIMPLE STEPS TO ENSURE YOU GET YOUR CREDIT:

1 **Subscribe to your own** IDSeal Titan Quarterly or Annual Plan.

2 **Flag** your IDSeal Titan account on your Personal Customer List to receive the credit.

3 **Spread the word** about *your* IDSeal Titan plan to potential customers.

4 **Acquire 5** or more customers that subscribe to an IDSeal Titan Quarterly or Annual Plan. Any combination qualifies.

It's that easy! Earn a credit, month after month, for as long as your customers stay with IDSeal Titan.

**IBOs must qualify by 2PM EST on the 4th day of each month*

IBO REFER-A-FRIEND PROGRAM TERMS AND CONDITIONS

All Communications Network of Canada Co. dba “ACN Canada”

UPDATED June 2022**PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY FOR ELIGIBILITY AND OTHER REQUIREMENTS****IMPORTANT DEFINITIONS:**

ACN Canada – All Communications Network of Canada Co.

Originating IBO – The IBO who is referring other customers to IDSeal Titan to be eligible for a Refer-a-Friend bill credit.

Referred Customers – Residential customers used toward the Originating IBO’s Refer-a-Friend eligibility.

Qualified Customer – a Referred Customer that meets the eligibility requirements set out in these Terms and Conditions.

IBO ELIGIBILITY

- Must be an active IBO.
- The Originating IBO must also be in good standing with ACN and must have a Quarterly or Annual Plan in order to receive a credit.
- The Originating IBO can qualify if they acquire 5 Qualified Customer accounts that subscribe to an IDSeal Titan Quarterly or Annual Plan.
- The Originating IBO is eligible to receive a Refer-a-Friend credit if they subscribe to a Quarterly or Annual Plan and have 5 customers that subscribe to a Quarterly or Annual Plan. For example: An IBO that subscribes to an Annual Plan and has 3 customers who subscribe to an Annual Plan and 2 customers that subscribe to a Quarterly Plan, would be eligible for the Refer-a-Friend credit.

Who are Qualified Customers?

- IBOs with multiple accounts can use those additional accounts for personal IBO Refer-a-Friend qualification. The additional accounts will be subject to the Qualified Customer conditions. For example, if an Originating IBO has two Annual Plan accounts and only the first is receiving a Refer-a-Friend credit, the second account may be eligible for use toward Refer-a-Friend eligibility.
- Customer eligibility will be determined on the fourth day of each calendar month by 2PM EST.
- All customers must reside in the same country as the Originating IBO. For example, an Originating IBO in Canada must acquire 5 qualifying Canada IDSeal Titan Quarterly or Annual Plan customers.
- In order for a customer’s account to count toward an IBO’s Refer-a-Friend qualification, the customer must enter the Originating IBO’s personal Team Business ID at the time the customer establishes their account. For example, a customer who is subscribing to an Annual Plan must enter the Originating IBO’s Business ID during the order process when utilizing the Originating IBO’s personal storefront.
- This program is intended for IBOs to refer their friends and family to IDSeal Titan as new customers and should not be advertised or marketed in a commercial manner. Commercial accounts/ customers are not eligible.

TIP: We highly encourage each IBO to refer and maintain more than the minimum of 5 Qualified Customers in case one or more customers are no longer eligible to count toward the Refer-a-Friend program.

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UPDATED June 2022**PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY FOR ELIGIBILITY AND OTHER REQUIREMENTS****Calculation of Credit**

- Subject to these Terms and Conditions, a credit equivalent to 1/3 of the IBO's Quarterly Plan fee or 1/12 of the IBO's Annual Plan fee will be applied to the Originating IBO's monthly IDSeal statement. The credit will be applied each month as long as 5 Qualified Customer accounts are maintained. Eligible credit amounts are shown below:

Example: IBO has an IDSeal Titan Quarterly plan. The IBO has 4 Quarterly plan customers and 3 Annual plan customers for a total of 7 customers. The IBO will receive a credit for \$21.66 (\$64.99/3months).

- If an Originating IBO has multiple IDSeal Titan accounts under the same address, the monthly bill credit will be applied to the IBO flagged account in authenticated status with the oldest order date that is not already receiving Refer-a-Friend credit
- ACN Canada will determine eligibility for the credit and the credit will appear on your monthly IDSeal statement. The credit will be applied to the cost of the subscription renewal – either Quarterly or Annually depending on the plan type. An Originating IBO must be in good standing and be an active customer.
- An IBO can receive one credit on their IDSeal Titan statement each month if all qualifications are met.
- Taxes, fees, and surcharges on the credit amount still apply, where applicable. The credit will be applied to the subscription cost (without taxes).

- If a Referred Customer is determined to be ineligible or invalid, ACN reserves the right to reverse the credit to the Originating IBO.
- Any credit remaining on an Originating IBO account that is cancelled and receiving RaF credits will not be refunded or applied to the next plan balance upon reactivation.
- If an Originating IBO account that is receiving RAF credits is deactivated due to non-payment and the account is reactivated, any RaF credits on the account will be applied to the plan balance.
- Missing credits must be disputed within two months following the relevant qualification month or the right to dispute the credit is waived.

ACN Canada has the right to modify the Refer-a-Friend Program at its discretion for compliance, administrative or other similar reasons at any time, with or without notice.

ACN Canada has the right to discontinue the Refer-a-Friend at any time in its discretion, provided that ACN Canada will post notice at least 30 days in advance of such discontinuance. Should ACN Canada discontinue the Refer-a-Friend Program, qualifying credits will still be applied for a period of up to 6 months following the discontinuance date assuming all of the following criteria are met: 1) the Originating IBO remains in good standing, 2) the Originating IBO does not have a past due account, 3) the Originating IBO maintains the Qualified Customer accounts that resulted in Refer-a-Friend qualification at the time of the discontinuance date, and 4) all such Qualified Customer accounts are maintained through the end of that 6 month period.

FAQs

Who can participate?

Canada IBOs that are active and in good standing and have their own subscription to an IDSeal Titan Quarterly or Annual Plan account.

What services count toward the Refer-a-Friend (RaF) program for me to get credit?

IDSeal Titan Annual Plan or Quarterly Plan.

How do I flag my personal IDSeal Titan account?

- Log in to your Back Office.
- Access your Personal Customer List from the My Business section.
- Locate your personal account for which to apply the referral credit.
- Click the Customer ID Number.
- Click the Flag button. On the pop-up, click OK to confirm that this is your own account to flag.

Within 24 hours, the flagged account will show a red icon next to it on your Personal Customer List. This now ensures that your personal account is setup to receive the IBO Refer-a-Friend credit.

How do I receive my Refer-A-Friend credit?

Eligibility is determined by 2pm EST on the 4th day of the month.

IBO accounts that are not flagged on their Personal Customer List or not subscribed in a Quarterly or Annual plan by 2pm EST on the 4th of each month will not count toward the Refer-A-Friend credit.

The credit will appear in your IDSeal customer portal. Log in to your account to view your credit on your IDSeal statement.

When will I receive my credit?

Credit for service will be applied to your IDSeal statement no later than the following month after eligibility is confirmed.